

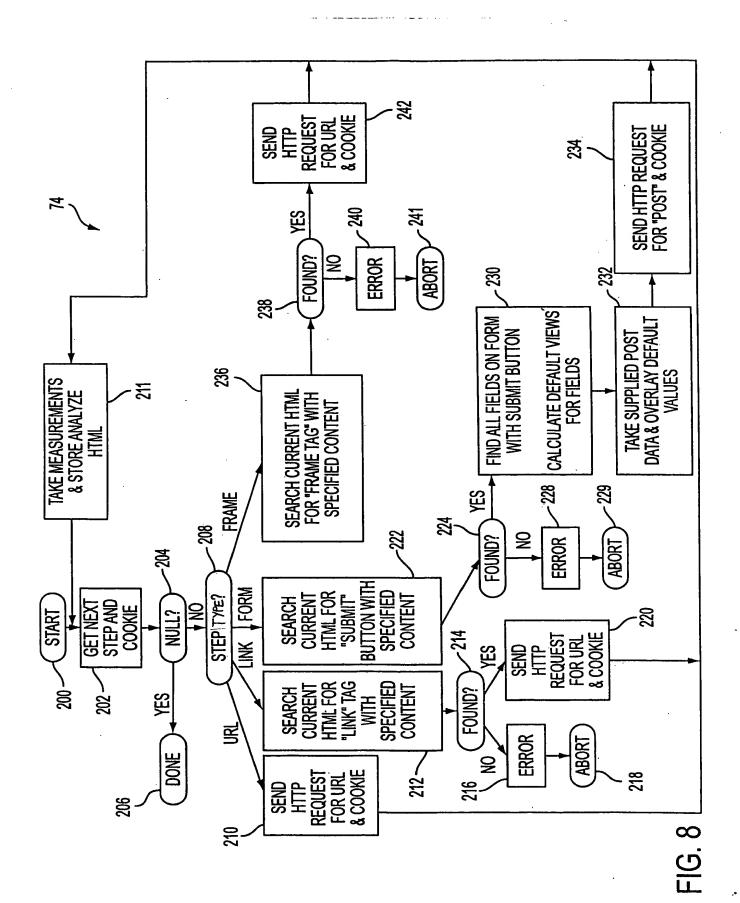
FIG. 2A



Appl. No. 09/905,647 REPLACEMENT SHEET

```
example.mg
     id=1
     _class=URLSequenceMonitor
     _name=URL Transaction: http://www.freshtech.com
     _description=
    monitorDescription=Example transaction of 5 steps
     _frequency=600
     timeout=60
     _errorFrequency=120
     _disabled=false
     _verifyError=false
     _proxy=
     _proxyusername=
                                              · 172
     _proxypassword=
      schedule=
     _referenceType1=url
     _reference1=http://www.freshtech.com
    _errorContent1=Not Found
176 ·
     username1=
     _password1=
     _content1=
     _referenceType2=link
     reference2=SEARCH
    _errorContent2=
178 -
     username2=
     _password2=
     _content2=
     _referenceType3=form
     _reference3=Find Documents
    _postData3=KEYWORDS=John
     content3=Officer
180 -
     errorContent3=
     _username3=
     _password3=
    _referenceType4=url
    _reference4=http://www.macromedia.com/index.html
182 | _errorContent4=
    _username4=
    _password4=
     _content4=
    _referenceType5=frame
    _reference5=mm_nav
    _errorContent5=
184
    _username5=
    _password5=
     _content5=
```

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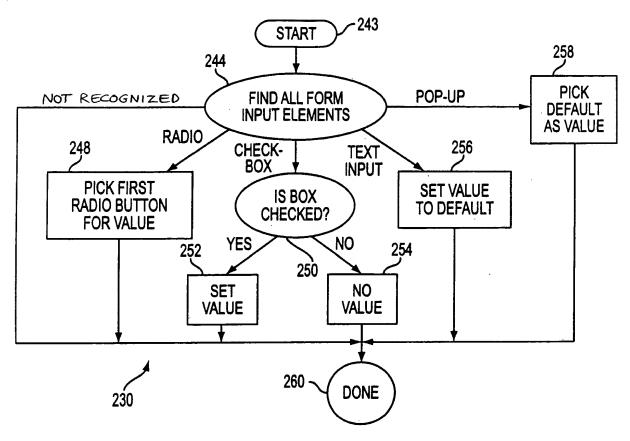
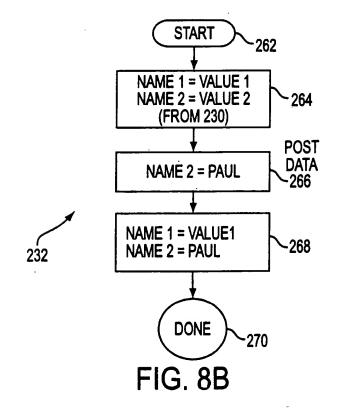


FIG. 8A



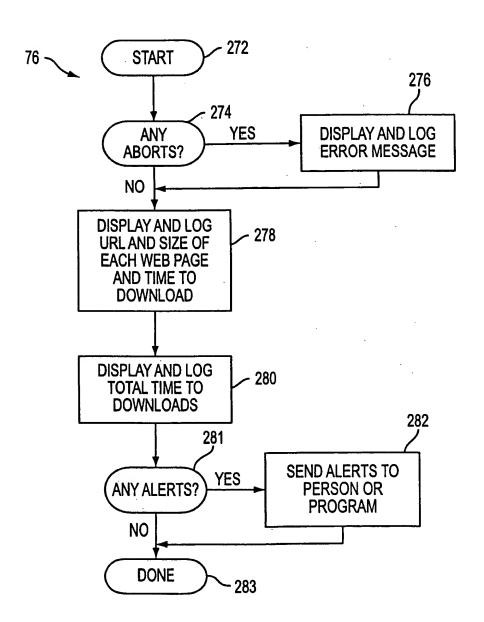


FIG. 9

Appl. No. 09/905,647 REPLACEMENT SHEET

	5 /30	
	SiteScope extended evaluation license	
	(13 days remaining)	
	SiteScope Group Reports Help ?	=
	SiteScope Group Reports Help 2	
1		
Add Composite Monitor		
(A) \	752	
	riest	
754	test: Transaction: Place order using ordering web site test: Database: Confirm in orders database	
Items	test: Transaction: look for order in account web site test: Script: check order in legacy system	
ICHIS	test: Mail: Receive Confirmation Email	
	test: Transaction: check shipping detail on UPS web site	
	select one or more groups and/or monitors that will be checked	
Update every	10 minutes > 756	
	amount of time between checks of a monitor	
Title	title that should appear in the Monitor table (optional)	
Add		
Add Monito	or	
	Advanced Options	
	ravanced Options	
	Disable	
	temporarily disable monitor sampling and alerting	
	☑ _{Run Monitors}	
	Run each monitor before checking.	
	□Single Session	
	Run all monitors in a single session - if this box is checked then URL monitors use the same set of	
	cookies and the same connection to the server.	
Monitor	0	
	Check All Monitors in Group(s)	
	By default, a group is counted as a single item when checking status. If this box is checked, all of the	
	monitors in selected groups (and their subgroups) are checked and counted towards the totals.	
	□Verify Error	
	if the monitor detects an error, immediately perform the check again to verify the error.	

FIG. 16A

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	·
Update every (on errors)	minutes the amount of time between checks whenever the status of the monitor is not ok, the Update value from above is used if this is left blank
	every day, all day schedule for the monitor to be enabled - for example, disable Sunday from 10:00 to 14:00, if blank monitor is always enabled Edit Schedules
•	Edit Schedules
Monitor Description	additional description of monitor that appears on Monitor Detail page (optional)
Report Description	additional description of monitor that appears on Reports and in monitor popup info (optional)
List Order	last choose where this monitor appears in the list of monitors on the Monitor Detail page
Error if	itemsInError>0(default) ▼ > ▼
Warning if	itemsInWarning>0(default) ▼ > ▼
Good if	always(default) ▼ >= ▼
Add Monito	or .
	SiteScope™
SiteScope 4	6.6 cl, © Copyright 1996-99 by Freshwater Software, Inc., Boulder, Colorado. All rights reserved.

FIG. 16B

Appl. No. 09/905,647 REPLACEMENT SHEET

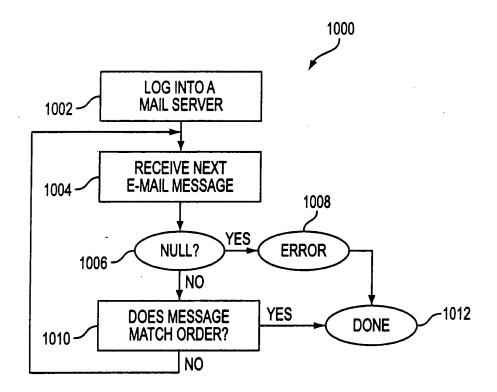


FIG. 17A

